

The objective of DeepStream Technologies is to provide a secure cloud-based procurement network for buyers and suppliers of equipment & services.

To achieve this objective, DeepStream Technologies will maintain an effective and efficient Quality Management System that is aligned to the requirements of ISO 9001:2015.

In particular, DeepStream Technologies will:

- Establish measurable quality and business objectives that are consistent with the context and strategic direction of DeepStream Technologies and address risks and opportunities associated with them;
- Ensure quality objectives help DeepStream Technologies achieve customer requirements by providing a high standard of customer service
- Monitor and measure the effectiveness of its business processes and objectives through management reviews and the internal audit process;
- Proactively seek feedback from customers on how well our catering services meet their requirements and set objectives for continual improvement;
- Analyse the causes of any complaint or problem, and take appropriate action to prevent recurrence;
- Select and work closely with suppliers who enable DeepStream Technologies to create and deliver a reliable performance;
- Recruit employees who are customer-focused and support them with appropriate training and systems to ensure their competence always meets DeepStream Technologies' requirements;
- Provide a work environment that promotes employee wellbeing and encourages positive teamwork;
- Encourage all employees to identify problems and make suggestions to improve all aspects of our catering services and business processes;
- Ensure that all employees are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System;
- Ensure that DeepStream Technologies complies with all necessary regulatory and legal requirements.

The continual improvement of the DeepStream Technologies Management System is fundamental to the success of its business and must be supported by all employees as an integral part of their daily work. This policy is publicly available to interested external parties upon request.



Jack Macfarlane, CEO

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